More information about our fare policy

» Transit passes are non-transferrable and are non-refundable. No refunds or exchanges for expired, lost, or stolen passes.

» Local passes are good for fixed-line bus service in Nampa/Caldwell and Boise/Garden City (Routes 1-29 and 51-52) and the #42 Nampa/Meridian Limited Stop.

» Universal passes are good for all ValleyRide bus services (Routes 1-29, 40-45 and 51-52).

» The senior fare category is for those who are at least 65 years of age. The youth fare category is for those who are between the ages of 6-18.

» 31-day and stored value cards can be purchased at all Albertsons stores in Boise (except the stores at Eagle and McMillan roads, and the store at 6560 South Federal Way), Meridian, Nampa, the Caldwell store at 2500 Blaine, the WinCo stores in Eagle and on Myrtle Street in Boise, the ACHD Commuteride office, 3775 N. Adams Street in Garden City, Boise City Hall (main lobby), Main Street Station, 777 W. Main Street, and the VRT offices in Meridian, 700 NE 2nd Street, Suite 100.

» Year passes can only be purchased at the VRT Meridian office, Main Street Station and Happy Day Transit Center locations. If you want to purchase a one-year pass, we need to take your photograph for the heavy duty plastic card. Please call the Help Desk at 208-345-7433 for more information.

» Valley Regional Transit (VRT) accepts credit/debit cards for the purchase of fare media. Credit card, debit card and cash purchases may be made at the VRT Administrative Offices, 700 NE 2nd St. in Meridian, or by calling our Help Desk at 208-345-7433. Credit/debit cards are the only payment method accepted at the Happy Day Transit Center, 5907 Cleveland Blvd. in Caldwell, and Main Street Station, 777 W. Main Street in Boise.

» The one-day pass is the only pass that can be purchased on the bus. The $13.50 and $27 stored value cards can be purchased at pass outlets, the VRT Meridian office, Happy
Day Transit Center and Main Street Station. If you want to ride a fixed-route bus and do not have exact change, the fare box will issue you a stored value card for the amount of change due to you.

» All passes (except for the one-year pass) expire one year from the day of purchase.

» To ensure accurate ridership counts, every passenger boarding the bus must use some form of payment (cash, stored value, one-day or longer pass). If you are scheduling a large outing or field trip and plan to ride ValleyRide buses, each passenger must use one of these payment options. One-day passes can be purchased on the bus in separate transactions or bought in advance from our Help Desk at 208-345-7433.
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