

March 21, 2024

RE: RFQ 2024-05-06

ITEM: Non-Emergency Medical Transportation Service Provider

Quotes Due: March 28, 2024

**ADDENDUM #1
Questions and Answers**

Addendum #1 for Valley Regional Transit Request for Quotes under RFQ 2024-05-06, Non-Emergency Medical Transportation Service Provider is being issued to clarify the terms and submission requirements for the referenced project. Please note, failure to acknowledge this Addendum does not relieve you from fulfilling the Addendum requirements.

The following questions have been addressed and now part of the procurement process:

Questions and Answers:

1. **Question:** How much volume or how many inquiries are you receiving on average for NEMT transportation services?
Answer: VRT provides an average of 1,100 trips monthly in Ada County and 175 trips monthly in Canyon County.

2. **Question:** Do you work with any other NEMT providers or is this the first time the opportunity has been offered?
Answer: VRT work with several NEMT providers for this service.

3. **Question:** Please clarify the hours of operations for current services. Are operating hours 24/7 or weekdays, Monday thru Friday? Are there plans to change service days and hours?
Answer: Service operates Monday to Friday between 0700 and 1800. First rides are booked at 0730 and last rides are booked at 1715.

4. **Question:** Can VRT provide existing or historical ridership data? We are interested to know how many rides per day and by service type. We are also interested to know how many rides are WAV and those that are ambulatory / non-accessible.

Answer: VRT average 52 trips per day in Ada County with an average of 11 trips being WAV. We average 8 trips per day in Canyon County with an average of less than 1% of trips being WAV.

5. **Question:** Can VRT provide the clinic locations and addresses?

Answer: Refer to Exhibit A for Ada County and Exhibit B for Canyon County.

6. **Question:** Can VRT provide details on the average trip length?

Answer: Ada County average is 6 miles per trip and Canyon County average is 6 miles per trip.

There are no other changes at this time.

Exhibit A

Rides2Wellness Ada County

St Luke's Clinics

Internal Medicine	4840 N Cloverdale Rd Boise	208-706-8000
Internal Medicine	1000 E Park Blvd Boise	208-381-4100
Internal Medicine	520 S Eagle Rd Meridian	208-706-5110
Internal Medicine	3101 E State St Eagle	208-473-3275
Internal Medicine	600 N Robbins Rd Boise	208-385-3329
Wound Clinic	600 N Robbins Rd Boise	208-489-5800
St. Luke's Rehabilitation	600 N Robbins Rd Boise	208-385-3000
Heart Health & Rehabilitation Center	3525 E Louise Dr Meridian	208-706-7050
St Luke's Idaho Cardiology	3525 E Louise Dr Meridian	208-322-1680
MSTI: Meridian	520 S Eagle Rd Meridian	208-706-5651
MSTI: Boise	100 E Idaho St Boise	208-381-2711
Idaho Pulmonary Associates	2051 E Summersweet Dr Boise	208-323-3767
Lifestyle Medicine	5155 S Hillsdale Ave Meridian	208-706-9710
Wound & Hyperbaric Clinic	3277 E Louise Dr Meridian	208-489-5800

*Pick-ups can ONLY be scheduled Mon-Fri, 7:30 AM through
5:15 PM in order to be a free ride in this program

Rides2Wellness Ada County

St Luke's Clinics

Psychiatric Wellness Services	703 S Americana Blvd Suite 150 Boise	208-706-6375
St Luke's Imaging Center	703 S Americana Blvd Suite 100 Boise	208-706-5850
St Luke's Humphreys Diabetes Center	1226 W River St Boise	208-331-1155
St Luke's Children (All Clinics)	305 E Jefferson St Boise	208-706-5437
St Luke's Kidney & Hypertension Clinic	222 N 2nd St Suite 315 Boise	208-846-8335
Idaho Pulmonary Associates	2051 E Summersweet Dr Boise	208-323-3767
Idaho Pulmonary Associates	2347 E Gala St Meridian	208-323-3767
Behavioral Health	403 S 11th St Ste 210	208-381-6005

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Rides2Wellness Ada County

St Alphonsus Clinics

Health System Cardiac Rehab	900 N Liberty Rd Suite 302 Boise	208-367-7716
Health System Mammography Services Boise Breast Surgery (Women's Specialty Clinic)	900 N Liberty Rd Suite 101 Boise	208-302-2200
Medical Group Global Health Clinic	6533 W Emerald St Boise	208-302-5225
Regional Medical Center (Various Offices)	1055 N Curtis Rd Boise	208-367-2121
Cancer Institute Clinic	1055 N Curtis Rd Boise	208-367-3131
Medical Group Overland Family Medicine	10255 W Overland Rd Boise	208-302-5600
Medical Group Lake Hazel Family Medicine	10583 W Lake Hazel Rd Boise	208-302-5900
Geriatric/Palliative Clinic	5966 Curtisian Ave Boise	208-302-5470
Medical Group OBGYN Mulvaney	1072 N Liberty St Suite 100 Boise	208-302-1200
SAMG Neurology	1072 N Liberty St Suite 303 Boise	208-302-4200
Neurosurgery Mulvaney	1072 N Liberty St Suite 303 Boise	208-302-4100

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Rides2Wellness Ada County

St Alphonsus Clinics

Medical Group McMillan Family Medicine	12273 W McMillan Rd Boise	208-302-5500
Medical Group MHP Family & Internal Medicine	3025 W Cherry Ln Suite B Meridian	208-302-6400
Medical Group W Emerald Family Medicine	6051 W Emerald St Boise	208-302-5100
Medical Group Star Family Medicine	10717 W State St Star	208-302-6300
Bown Crossing Clinic	2141 E Park Center Blvd Boise	208-302-5050
Heart Care	6140 Curtisian Ave Boise	208-367-4278
Diabetes Care and Education	1000 Curtis Rd Boise	208-302-0700
Diabetes Care and Education	3250 W Cherry Meridian	208-302-0600
Pulmonary and Sleep Medicine	1075 N Curtis Rd Boise	208-367-8333
Extensivist Clinic	5966 Curtisian Ave Boise	208-302-5460
Medical Group Bown Crossing Health Plaza Family Medicine	2141 E Parkcenter Blvd Boise	208-302-5000

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Rides2Wellness Ada County

St Alphonsus Clinics

Medical Group EHP Internal Medicine	323 E Riverside Dr Suite 224 Eagle	208-302-6000
Medical Group EHP Mammogram Services/Breast Care	323 E Riverside Dr Suite 132 Eagle	208-367-8787 (scheduling) 208-367-5733 (Janet, PCS)
Trauma and Fracture	901 N Curtis #501 Boise	208-302-3900
Lymphedema Clinic	717 N Liberty St Boise	208-367-8944

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Exhibit B

Rides2Wellness Canyon County

St Luke's Clinics

Idaho Elks Hearing & Balance/ Children's Rehab	170 2nd St S Nampa	208-489-5700
Family Medicine HC	215 E Hawaii Ave Nampa	208-514-2502
Cancer Institute	9951 W St Lukes Dr Nampa	208-467-6700
Idaho Pulmonary Associates, Cardiology Associates, Behavioral Health, Family Medicine	9850 W St Lukes Dr Suites 160, 190, 180, 207, 215, 216, 223, 280, 290, 300, 320, 327 Nampa	—————
Family Medicine	3165 E Greenhurst Rd Nampa	208-463-7330
Rehabilitation Services	290 W Georgia Ave Nampa	208-385-3700
Children's Rehabilitation, Urology, Family Medicine	1906 Fairview Ave Suites 330, 350 Caldwell	208-385-3680 208-505-2101
Kidney and Hypertension	4620 Enterprise Way Suite 101 Caldwell	208-846-8335
Pediatrics	1620 S Kimball Ave Caldwell	208-505-2950
Nampa Family Justice Center	411 3rd St Nampa	208-468-4413

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Rides2Wellness Canyon County

St Alphonsus Clinics

Medical Offices (OBGYN, Garrity Heart Care, Garrity Pain & Spine, Vascular, Orthopedics, Neurology, Neurosurgery)	4424 E Flamingo Ave Suites 110, 200, 220, 230, 250, 300, 310 Nampa	_____
Digestive Health	5080 E Commerce St Nampa	208-489-1900
Garrity Clinic (Multiple)	1150 N Sister Catherine Way Nampa	208-302-7000
Family Medicine/Geriatrics	1510 12th Ave Rd Suite 200 Nampa	208-302-6800
Family Medicine	11035 Karcher Rd Nampa	208-302-6600
Medical Center	4300/4400 E Flamingo Ave Nampa	208-205-1000
Rehabilitation Services	131 Constitution Way Nampa	208-205-0160
Cancer Institute	4400 E Flamingo Ave Nampa	208-205-0350
SAMG Pulmonary/Sleep	4400 E Flamingo Ave Nampa	208-302-3300

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Rides2Wellness Canyon County

St Alphonsus Clinics

Geriatrics	315 E Elm St Caldwell	208-302-5600
Pain Center	1825 S Kimball Ave Caldwell	208-455-3535
Diabetes Care and Education/ Heart Institute	1906 Fairview Ave Suite 430 Caldwell	208-302-0200
Cancer Institute	3123 Medical Dr Caldwell	208-453-2033

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Rides2Wellness Canyon County

Terry Reilly Clinics

Medical, Dental & Behavioral Health	207 1st St S Nampa	208-466-7869
Medical, Behavioral Health & Urgent Care	223 16th Ave N Nampa	208-467-7654
Dental	11136 Moss Ln Nampa	208-466-0515
Behavioral Health	2005 Arlington Ave Caldwell	208-318-1362
Medical, Dental, Behavioral Health, Urgent Care & Pharmacy	808 Cleveland Blvd Caldwell	208-459-1025

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