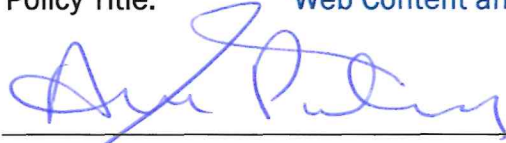


This policy supersedes all prior policy statements written, verbal, or otherwise.

Policy Number: 1.05.01

Resolution Number: VBD26-003

Policy Title: Web Content and Accessibility



Signature of Board Chairperson

1/06/26

Date



Signature of Chief Executive Officer

1-6-26

Date

STATEMENT OF POLICY

This policy establishes standards and expectations for ensuring all digital information and services provided by Valley Regional Transit (hereinafter "AUTHORITY") are accessible to all users, including individuals with disabilities, in accordance with the Americans with Disabilities Act (ADA) Title II.

The AUTHORITY is committed to ensuring all websites, applications, documents, videos, forms and online tools are accessible; that accessibility applies to both public-facing and internal content; and all staff, contractors and vendors adhere to the accessibility standards outlined in this policy. Accessibility will be considered and implemented throughout the planning, development, creation, procurement, publication and maintenance of all digital content and services.

POLICY

The Web Content Accessibility Guidelines (WCAG) are built around four core principles known as "POUR": **Perceivable, Operable, Understandable and Robust**. These principles form the foundation of digital accessibility and describe what all accessible content must be. In simple terms, POUR ensures information can be **noticed, used, understood and supported** by a wide range of devices and assistive technologies. By designing with POUR in mind, we ensure our websites, apps, documents and digital tools are accessible to everyone, including people with disabilities.

Perceivable

Digital content created, procured or maintained by the AUTHORITY must be presented in ways all users can perceive. This includes providing text alternatives for non-text content; ensuring

captions and transcripts for time-based media; designing content with sufficient color contrast; and structuring content so that it can be presented in different formats without loss of information or meaning. All staff and contractors must ensure visual and auditory information is accessible to users with sensory disabilities.

Operable

All digital interfaces and functionality must be fully operable by users with a range of abilities and assistive technologies. This includes ensuring full keyboard accessibility, providing clear navigation mechanisms, avoiding content that may trigger seizures and allowing users adequate time to complete tasks. Interactive elements, applications and tools must not rely solely on mouse, touch, or gestures and must support assistive technologies used by people with mobility and vision impairments.

Understandable

Digital content and interfaces must be presented in a clear, predictable and understandable manner. This includes using consistent navigation, providing descriptive instructions and error messages, writing content in plain language where appropriate and avoiding unexpected changes in context. Staff and contractors creating content must ensure users can easily comprehend and interact with both static and interactive features.

Robust

Digital content must be developed to maximize compatibility with current and future technologies, including assistive technologies. This includes using semantic HTML, following recognized web standards and ensuring that applications and third-party tools support accessibility. The AUTHORITY will require contractors and vendors to meet these standards and provide documentation demonstrating conformance with up-to-date web content and accessibility guidelines.

END OF POLICY

Adoption Date: 01/05/2026

Effective Date: 01/05/2026

Supporting Documents:

28 C.F.R. § 35 [CRT Docket No. 144; AG Order No. 5919-2024] RIN 1190-AA79)

