

Current Service Model

Equipment and Operators

- Larger more expensive vehicles
- CDL Drivers
- High cost per hour
- Better suited for paratransit and fixed route

Service levels

- High hourly cost limit availability
- Oversubscribed during peak periods
- High Cost per/boarding

Result: Too few vehicles in service & cost/rider too high



On-Demand Revisited

Equipment and Operators

- Smaller more nimble vehicles
- Non-CDL drivers
- Turn-key contract

Service Levels

- Lower cost/hour increases availability
- Supplement capacity with TNC “overflow”
- Lower cost/boarding

**Result: More service, more riders,
lower cost**

